



PRACTICAL USER'S GUIDE FOR THE ELECTRIC FIREPLACE

MODEL NUMBERS:

BF33STP/DXP
BF39STP/DXP

Write Your Remote
Control Code Number
Here:

Quality checked by:

Valued Customer,

*We are pleased that you have chosen to purchase an electric fireplace
manufactured by Dimplex North America Ltd.*

*Over the years, valuable memories will occur around the warmth and
comfort of your hearth. Thank you for allowing our product to be the backdrop
for those special moments.*

QUICK REFERENCE GUIDE FOR THE ELECTRIC FIREPLACE

- 1. Prior to the first use of the fireplace verify the following:**
 - **Are the circuit breakers for the fireplace on?**
 - **Are the light bulbs in your fireplace loose? (to check, follow the instructions for replacing the light bulbs under the maintenance section of this manual)**
- 2. The heater on your fireplace may emit a slight, harmless odor when first used. This odor is a normal condition caused by the initial heating of internal heater parts and will not occur again.**
- 3. If your heater does not emit heat, ensure the large switch is on, the wall thermostat is set above the current room temperature and any wall switches for the unit are on. If this does not work, switch the unit off for 5 minutes and try again. Consult operation section of your practical users guide for further information.**
- 4. The information regarding the model of your fireplace can be found on the rating plate located under the logs in the lighting area.**
- 5. If you have any technical questions regarding the operation of your fireplace , or require service for your fireplace contact Glen Dimplex Australia customer service on 1300 556 816.**

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IMPORTANT INSTRUCTIONS

SAVE THESE INSTRUCTIONS

PLEASE RETAIN THIS USER'S GUIDE FOR FUTURE REFERENCE

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using this fireplace.
2. This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. The trim around the heater outlet becomes hot during heater operation. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the unit.
3. Extreme caution is necessary when any heater is used by or near children or invalids and whenever the fireplace is left operating and unattended.
4. Do not operate any fireplace if the heater has malfunctioned, or if the fireplace has been dropped or damaged in any manner.
5. Do not use outdoors
6. This fireplace is not intended for use in bathrooms, laundry areas and similar indoor locations.
7. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage to the heater.
8. To prevent a possible fire, do not block air intake or exhaust in any manner.
9. All electrical heaters have hot and arcing or sparking parts inside. Do not use in areas where gasoline, paint, or flammable liquids are used or stored or where the unit will be exposed to flammable vapors.
10. Do not modify this fireplace. Use it only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
11. Do not burn wood or other materials in this fireplace.
12. Do not strike fireplace glass.
13. Always use a certified electrician for installation.
14. Disconnect all power coming to fireplace at main service panel before performing any cleaning, or maintenance.
15. When transporting or storing the fireplace, keep in a dry place, free from excessive vibration and store as to avoid damage.

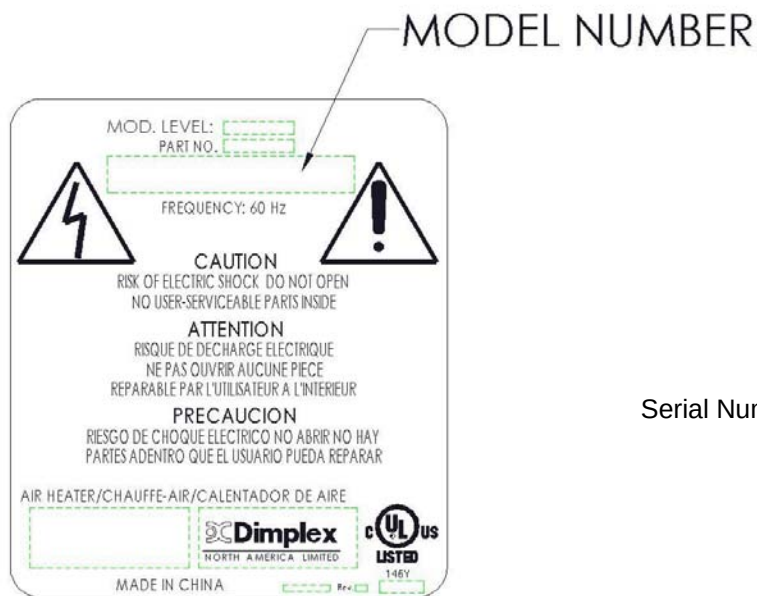
NOTE: Procedures and techniques that are considered important enough to emphasize

CAUTION: Procedures and techniques which, if not carefully followed, will result in damage to the equipment

WARNING: Procedures and techniques which, if not carefully followed, will expose the user to the risk of fire, serious injury, illness or death

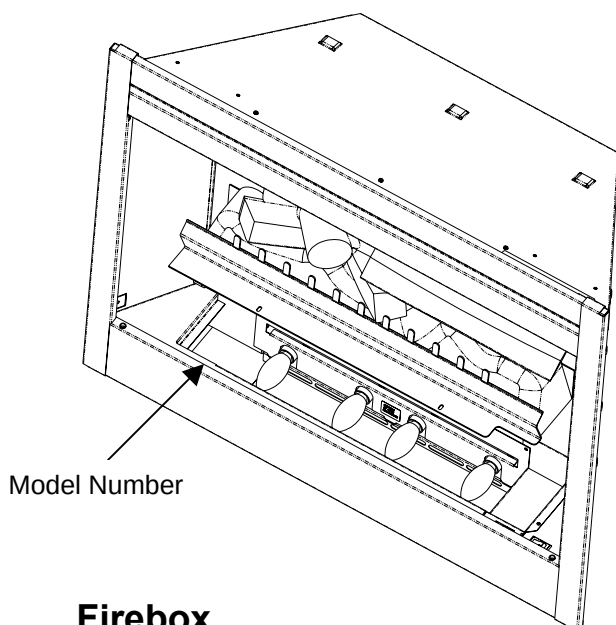
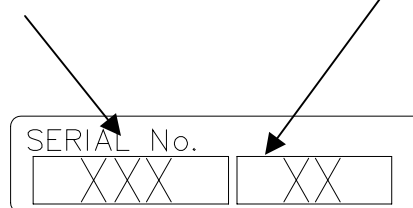
IMPORTANT INSTRUCTIONS

If you have any questions about our products please have the product model and serial numbers available upon calling Dimplex customer service. To locate the model and serial number labels see below.

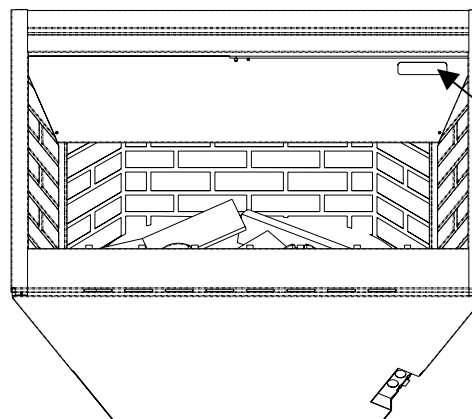


Serial Number

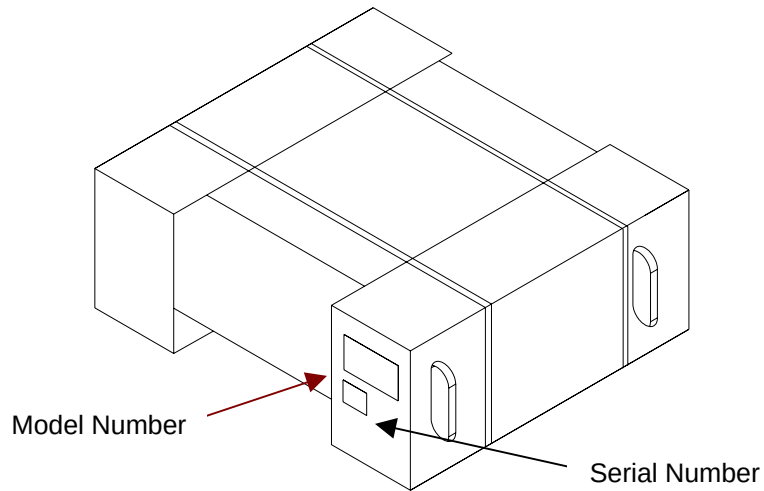
Model Number



Firebox



Serial Number



Carton

Bathroom Installation

This firebox must be protected by a GFI receptacle or circuit. If receptacle is used it must be readily accessible.

To prevent electrical shock this unit is an electrical appliance that is not watertight and must be installed as to prevent water from entering the unit. This unit must be installed away from showers, tubs, etc. Never locate fireplace where it may fall into a bathtub or other water containers. Keep towels and other combustible materials 3 feet away from the front of the unit.

OPERATION

The controls for the Electric Fireplace are located at the bottom right hand corner of the unit.

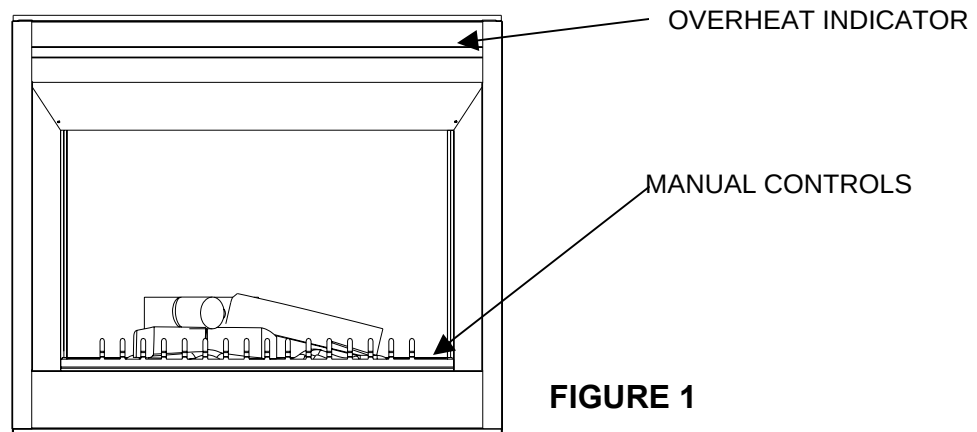


FIGURE 1

MANUAL CONTROLS

A. Main Power Switch

Main on/off switch, activates the flame effect

B. Heater Control Switch

Heater ON/OFF switch, activates the heater

C. Fan Control Switch

Fan ON/OFF switch, activates the fan (purifier).

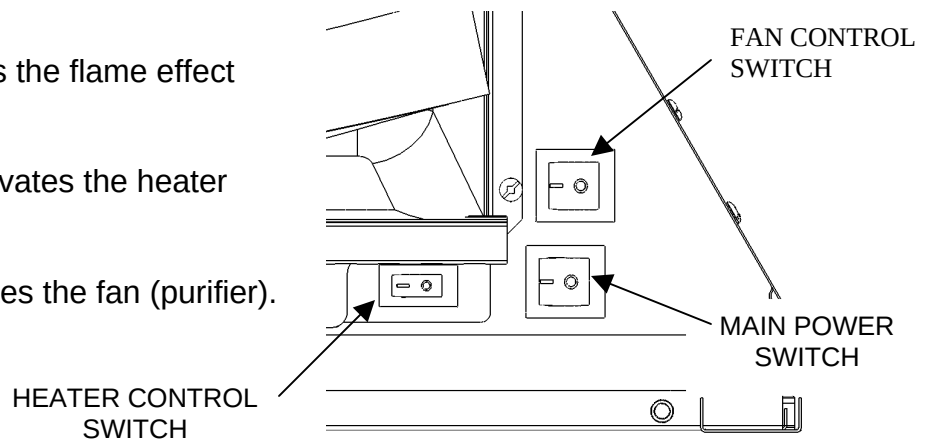


FIGURE 2

WALL MOUNTED CONTROLS

The fireplace can be installed with wall mounted controls. These controls include wall switches and thermostats. (see installation guide for details)

A. Wall Mounted Switches

This model may be installed such that a wall mounted switch activates the flame effect and a wall mounted heater switch activates the heater (fan control switch on unit must be set at ON position). A wall mounted switch can also be installed to operate the heater independent of the flame. Fan control cannot be wired to a wall mounted switch.

B. Wall Mounted Thermostat

This unit may be installed such that a wall mounted thermostat can adjust the heat temperature to your individual requirements. Turn the thermostat control clockwise all the way to turn on the heater. When the room reaches the desired temperature, turn the thermostat knob counter clockwise until you hear a click. Leave in this position to maintain

the room temperature at this setting. For additional heat, turn the thermostat clockwise until you hear the click again and the heater will turn on. To turn the heater off, turn the thermostat counter clockwise all the way, and/or turn the manual heater switch on the unit to the OFF position. **Fan control switch must be on to activate heater.**

THE TEMPERATURE CUTOUT SWITCH

The heater on this fireplace is protected with a safety device to prevent overheating. Should the heater overheat, a red light (**Fig. 1**) will be activated and an automatic cut out will turn the heater off. The heater will re-activate once the heater has cooled. The overheat cutout will be triggered if the filter is dirty. Follow filter maintenance on page 8.

CAUTION

If the heater continuously resets, disconnect the power at the main service panel and call your local dealer.

NOTE

The heater may emit a slight, harmless odor when first used. This odor is a normal condition caused by initial heating of internal heater parts and will not occur again.

MAINTENANCE

WARNING

Disconnect all power coming to fireplace at main service panel before attempting maintenance or cleaning to reduce risk of fire, shock or damage to persons.

NOTE

Allow at least 5 minutes for light bulbs to cool off before touching bulbs to avoid accidental burning of skin.

TOOL REQUIREMENTS

Slot screwdriver

LIGHT BULB REPLACEMENT

Allow at least 5 minutes for light bulbs to cool off before touching bulbs to avoid accidental burning of skin.

Light bulbs need to be replaced when you notice a dark section of the flame or when the clarity and detail of the log exterior disappears. There are four bulbs under the log set which generate the flames and embers.

LIGHT BULB REQUIREMENTS

Quantity of 4 clear chandelier or candelabra bulbs with an E-12 (small) socket base, 60 watt rating. Example: GE 60BC or Philips 60CTC.

DO NOT EXCEED 60 WATTS PER BULB.

CAUTION

When handling log only apply force to the ember bed section not directly to the logs.

HELPFUL HINTS

It is a good idea to replace all light bulbs at one time if they are close to the end of their rated life. Group replacement will reduce the number of times you need to open the unit to

replace light bulbs. Long life bulbs are recommended to reduce the frequency of bulb changes.

To access the light bulb area (BF33STP, BF39STP models)

1. Open steel curtain (remove glass doors if applicable).
2. Remove two screws on log bracket and set aside. (FIGURE 3)
3. Pull front edge of plastic ember bed or plastic grate up and forward until rear tab releases from the ledge located at the bottom of the mirror. (FIGURE 4)

Note: Log set fits tightly into firebox, some force may be necessary to remove.

4. Examine the bulbs to determine which bulbs require replacement.
5. Unscrew bulbs counter clockwise.
6. Insert new bulbs.
7. Replace the log by inserting the rear tab of the logset under the back ledge of the fireplace and push down on the front edge of the logset until it snaps into place. (FIGURE 4)
8. Replace log grate using two screws previously removed.

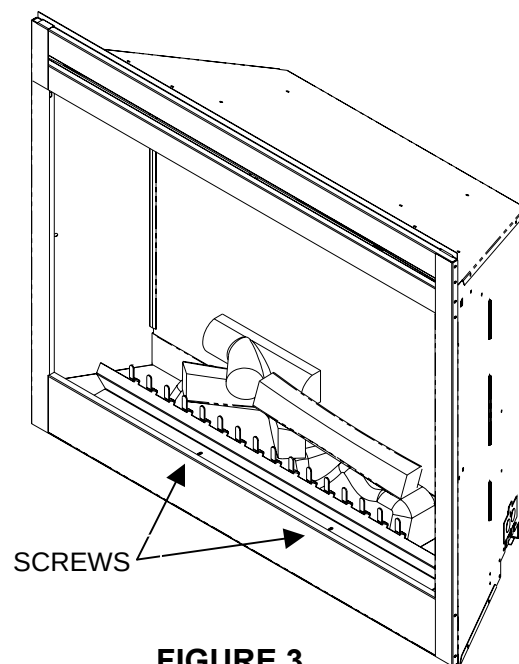


FIGURE 3

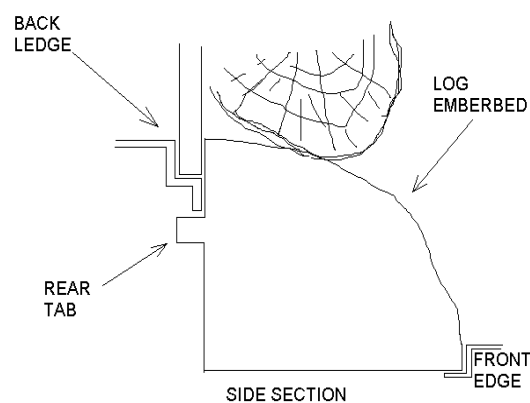


FIGURE 4

To access the light bulb area (BF33DXP, BF39DXP models)

1. Open steel curtain (remove glass doors if applicable).
2. Remove two screws on log bracket and set aside. (FIGURE 3)
3. Pull front edge of plastic ember bed or plastic grate up and forward until rear tab releases from the ledge located at the bottom of the mirror. (FIGURE 4)

Note: Log set fits tightly into firebox, some force may be necessary to remove.

4. Set logset in front of firebox.
5. Disconnect the logset LED wire harness from unit. (FIGURE 5)
6. Examine the bulbs to determine which bulbs require replacement.
7. Unscrew bulbs counter clockwise.
8. Insert new bulbs.
9. Re-connect the logset LED wire harness to the unit.
10. Replace the log by inserting the rear tab of the logset under the back ledge of the fireplace and push down on the front edge of the logset until it snaps into place. (FIGURE 4)
11. Replace log grate using two screws previously removed.

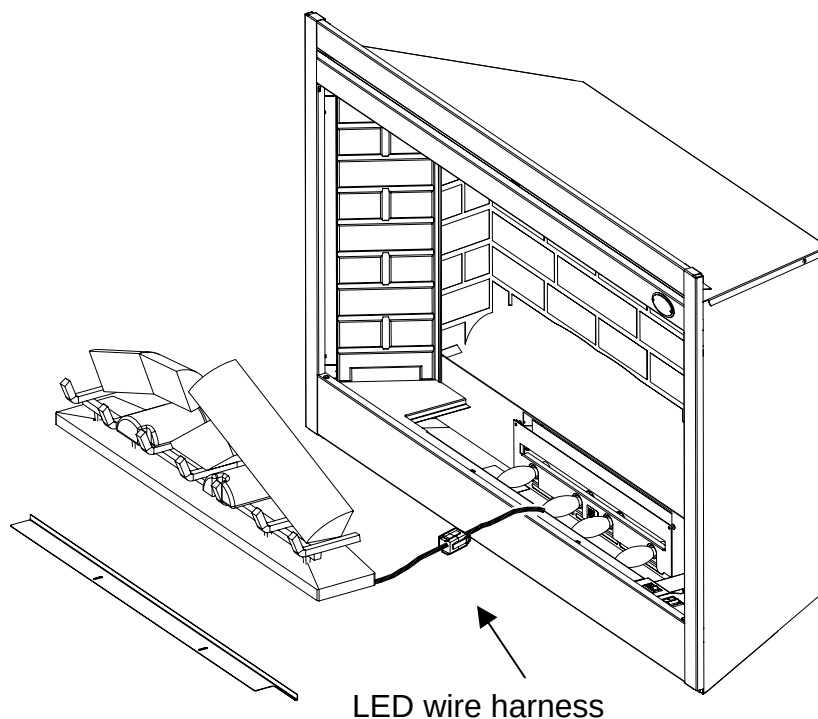


FIGURE 5

PURIFIRE™ FILTER

The Purifire™ filter supplied in your fireplace is reusable and washable. The filter should be cleaned or replaced on average once a year, or if overheat indicator lamp is activated. To clean the filter gently tap filter on a hard surface to dislodge any loose dirt or debris, and then clean with water. No soap or cleaning products are recommended. The filter size is 20" X 10" X 1" rated at MERV 10. If using an after market filter follow the manufacturers recommended replacement instructions.

To replace filter:

1. Remove the 2 mounting screws from the air filter bracket.
2. Slide forward to remove the air filter bracket assembly from the firebox.
3. Slide filter out of air filter bracket.
4. Reassemble in reverse order as above.

NOTE

If after market air filter is used ensure it is installed according to the manufacturers recommended instructions.

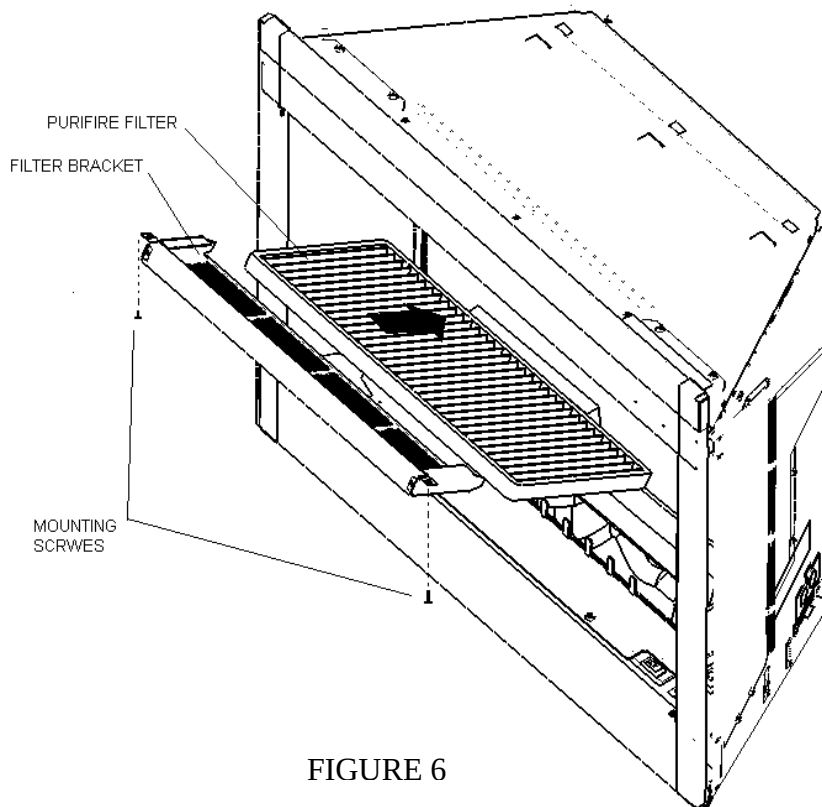


FIGURE 6

Mirror Cleaning

The mirror is cleaned in the factory during the Assembly operation. During shipment, installation, Handling, etc., the mirror surface may collect dust Particles; these can be removed by buffing lightly With a clean dry cloth.

To remove fingerprints or other marks, the mirror can be cleaned with a damp cloth using good quality household glass cleaner. The mirror should be completely dried with a lint free cloth to prevent water spots. To prevent scratching, do not use abrasive cleaners or spray liquids on the clear door surface.

ACCESSORIES

Please contact your local dealer for genuine Dimplex accessories. Example: Glass door kits, brass and stainless steel trims, remote control kits, plug kits, and cabinets designed to fit your fireplace.